

Response times to Complaints received by NHS organisation for the year 2012/13

NHS Organisation	No of complaints received 2012/13	% responded to within 30 working days
Abertawe Bro Morgannwg UHB	1,581	70%
Aneurin Bevan UHB	966	74%
Betsi Cadwaladr UHB	1,597	42%
Cwm Taf UHB	637	39%
Cardiff & Vale UHB	1,295	34%
Hywel Dda UHB	957	45%
Powys Teaching HB	146	73%
Public Health Wales NHS Trust	45	82%
Velindre NHS Trust	143	45%
Welsh Ambulance Services NHS Trust	877	43%